

**TITAN STUDENT UNION FOOD ADVISORY COMMITTEE
MINUTES
September 9, 2009**

CALL TO ORDER

Grant Deering, Chair of the TSU Governing Board, called the meeting to order at 2:33 p.m.

ROLL CALL

Members Present: Borsting, Carroll-Pavia, Deering, Hizon, Miller, Rutkowski, Vizcaino, Yu

Ex Officio Absent: Lynch

Guests: Frank Herrera, Christina Martinez, Carol McDoniel, Ignacio Navarro, Sid Patel, Valerie Ramirez

APPROVAL OF AGENDA

The agenda was approved as submitted. (Yu-m/Rutkowski-s)

APPROVAL OF MINUTES

The minutes from the May 13, 2009 meeting were approved as submitted. (Hizon-m/Rutkowski-s)

CUSTOMER INPUT

Deering read the following comments from the TSU/SRC Customer Input Survey, dated 4/18-5/15/09:

1. Garden Café: Status Excellent
2. "Please expand the food court. It's so small and crowded. It would be great if there were more food courts."
3. "Amazing, fresh, good food." [Garden Café]

Deering read the following comment from the TSU/SRC Customer Input Survey, dated 5/15-5/31/09:

1. "I paid seven dollars for a meal combo but they don't even put that much food. It's really sad how they cheat students." [Busy Bee]

Martinez stated that portioning is an issue. If anyone feels like they didn't receive the right portion, it can be brought to the manager's attention.

**NEW BUSINESS
Election of 2009-10
Committee Chair**

Deering asked for nominations.

Yu nominated Hizon. Hizon accepted the nomination.

Deering asked for any other nominations.

Hizon nominated Yu. Yu declined the nomination.

Vizcaino nominated himself.

Hizon withdrew his nomination.

There were no other nominations.

NEW BUSINESS (cont'd)
Election of 2009-10
Committee Chair (cont'd)

Vizcaino was elected the Food Advisory Committee Chair for the 2009-10 year by acclamation.

Deering continued as the Committee Chair for this meeting.

REPORTS
Committee Chair

None.

Food/Vending Director

Patel reported that Lynch had jury duty and would not be at the meeting.

Nutwood Café

Patel reported that there was a grand opening for the Togo's at the Nutwood Café today. They had an Austin Powers look-alike. About 500 people attended the event.

Concessions

Navarro reported that there have been soccer games in the stadium. They are waiting for high school football season to start.

Miller asked how many high school games there will be.

Navarro stated that there would be 5 or 6 games.

Deering asked if there was waste food from Concessions.

Navarro answered yes.

Deering asked if there was a lot of wasted food.

Navarro stated that they try to not cook too much food. The staff usually takes the leftover food.

Food Court/Garden
Café/Round Table
Pizza- Pub
Titan Coffee

Martinez reported the following:

- 1) The first week sales have been strong but not as high as last year.
- 2) They normally hire between 15-20 people at the beginning of the semester. Only 5 have been hired this semester since most of the students returned this semester.
- 3) The old bakery has a new look and new name, The Cup. The bakery is self-branded. They were visited by a Starbucks representative this afternoon, and they were happy with the new location. Sales are strong; beating last year's figures.
- 4) Green Burrito is no longer offering taquitos. They were replaced by the crispy burritos. They are available in 3-piece or 5-piece. The 3-piece sells for \$2.89, and the 5-piece sells for \$4.59.
- 5) There are three new sandwiches at Togo's---Chipotle Ranch Beef, Roast Beef, Bacon, Cheddar and Pacific Cobb. Sandwich wraps are only sold from 11am-1pm due to restraints to refrigeration and facilities.
- 6) The Garden Café and Pub are officially closed on Fridays due to lack of sales.
- 7) There have been some challenges at the Round Table Pizza Pub since the ovens needed to be moved to the Garden Café. They are working on service times.
- 8) Titan Coffee has officially closed indefinitely.

REPORTS (cont'd)**Food/Vending Director
(cont'd)**

McDoniel asked if the hours for the Garden Café were submitted and approved by the Committee.

Martinez stated that she wasn't sure on the procedure.

Borsting stated that he would refer to the contractual agreement. He was aware of the closures due to the furloughs, but Borsting stated that he would discuss the issue with Lynch.

Miller stated that there are faculty furlough days in October. Miller asked if food services would be closed on these days.

Rutkowski stated that the students will have work to do in their classes, depending on the course and instructor.

**Catering Manager/
Executive Chef**

Patel reported the following:

- 1) The Concert Under the Stars will be held this Friday the 11th. They are expecting about 500 guests for President Gordon.
- 2) President Gordon will have his Convocation on Tuesday.

Carl's Jr.

Ramirez reported the following:

- 1) There is a new item, the Big Carl. The price is \$2.49 for the sandwich; \$4.49 for the combo.
- 2) The Monster drink is available for \$2.49.
- 3) The express window is now open until 2pm.
- 4) For the combos, there are additional choices for sides—salad or zucchini.
- 5) They are busy, but the sales are not as high as last year.

Langsdorf Hall Express

Navarro reported that the LH Express is busy, but they're in a small space.

Juice It Up!

Julie Malik reported the following (via email message):

- 1) The manager was unable to attend today's meeting. There will be representation at the next meeting.
- 2) Sales are almost the same as last year.
- 3) There are offering 10% off regular and large smoothies every day on different items of the menu.

Starbucks

Patel reported that sales are strong.

**University Convenience
Stores**

Herrera reported the following:

- 1) The Hungry Titan has been closed indefinitely. They are not sure if the store will be opening when new residence hall building is opened. There may be a cafeteria. They have not been approached by the University about a c-store.

Borsting stated that the ASC was approached by the University to open a cafeteria.

Miller stated that there will be a different type of concept in the residence halls. There will not be set meal times. Different types of foods will be available throughout the day.

- 2) Overall, the first week of classes had good sales. Sales for the month for all of the stores combined are 5% more than last year.

**Yum
Brief Stop
Hungry Titan
Irvine Campus**

REPORTS (cont'd)
University Convenience
Stores (cont'd)

- July sales were down, but it may have been due to cutback in available classes during the summer sessions. August sales were much better.
- 3) On Fridays, the Yum and Brief Stop will be closing at 2pm. The Titan Express will close at 3pm. All of the c-stores open at 7:30am. The Bookstore opens at 8am, Monday through Friday.
 - 4) The new product is the Rock Star drink. It's available in the Titan Express. There are 8 different flavors. The price is \$2.59 or \$2.69.

Deering asked about the Irvine Campus store.

Herrera stated that the store was closed last Friday. The hours have been reduced; the store may close at noon. Herrera stated that he didn't have the store hours will him.

COMMITTEE MEMBER
FEEDBACK

Miller asked if the nutritional information was available for the menu at the different concepts.

Martinez answered yes.

Borsting asked if they were meeting the new California requirement.

Martinez answered yes.

Hizon asked if there was any other construction left to do at the new bakery concept, The Cup. The window needs to be tinted since the racks show through to the outside.

Borsting stated that this issue was noticed earlier. The TSU will assume the cost to tint the window. Food Services has agreed to install a lighted sign to match the other sign by Juice It Up. The paper sign will be removed.

Carroll-Pavia asked where the Fresh Kitchen was located.

Deering stated that it was in the Food Court.

Borsting stated that the selection of the grab 'n go triangle sandwiches has been really light. Borsting asked if the cooler could be stocked more often.

Herrera stated that the cooler should be kept stocked. He will keep an eye on it.

Deering asked if there was an update to the Yum relocation.

Borsting stated that over the course of the year they have been looking for a new home for the vending machines. The new location's footprint will be double the size of the current Yum. The microwave ovens have been moved outside, and they hope to add more microwaves. They are looking at building the new location mid-year.

Borsting stated that the TSU and Food Services have been working on fire safety upgrades. The hoods weren't working on the new

**COMMITTEE MEMBER
FEEDBACK (cont'd)**

types of cooking oils. The hoods were changed out, and the work is 90% completed. When the work is finished, the State Fire Marshal will inspect the kitchen. The pizza ovens in the Pub had to be moved to the Garden Café due to fire safety codes.

Deering asked if it would be possible to stock vegetarian sandwiches in the Togo's grab and go cooler.

Martinez stated that they cannot put vegetarian sandwiches in the cooler. Togo's gave permission to have the three most popular sandwiches stocked in the cooler. The veggie sandwiches are not as appetizing if they sit in the cooler too long. If there was a demand, they might consider stocking the sandwiches.

Deering asked if the price of vegetables has affected the quality that is delivered and used.

Martinez stated that the higher costs are an issue especially in the Fresh Kitchen and Togo's. They did not raise prices this semester or last semester. It is difficult to keep prices down. Deliveries are made every day. They were notified that the quality of the avocados would be bad for the next month.

MEMBERS' PRIVILEGE

None.

ADJOURNMENT

The meeting was adjourned at 3:23 p.m.

Deserita Ohtomo, Recording Secretary

Grant Deering, TSU Governing Board Chair