



## FREQUENTLY ASKED QUESTIONS

### **1. What does my child need to participate in virtual camp?**

Here is the list of things we suggest our campers have for virtual camp:

- Internet access.
- Computer or laptop with a functional webcam and microphone.
- Computer or laptop with access to Zoom.

### **2. What time does my child have to log-in?**

Activities will be held according to their scheduled times on [titanrecreation.fullerton.edu](http://titanrecreation.fullerton.edu). Any schedule changes will be communicated via email.

### **3. How do I check-in my child?**

Check-in will open 5 minutes prior to the beginning of the activity's scheduled time. All campers must enter a Zoom call accompanied by a parent/guardian (the parent/guardian must be visible on the screen). The counselors leading the group will conduct roll call as campers log-in. Once a child's name is called, they are considered "checked-in" and the parent is allowed to leave.

### **4. Do I need to be present in the room while my child is participating in virtual classes?**

Parental guidance is not required and is up to the discretion of the parent. At least two staff members will be present in all Zoom sessions to monitor camper activity and enforce virtual safety guidelines.

If a child is participating and is uncomfortable with using technology (ex. operating Zoom), it is recommended that a parent/guardian is available to assist their child.

### **5. How do I check-in my camper after regular check-in closes?**

Campers will be allowed to log-in to a Zoom session up to 5 minutes late. The same check-in procedures as on-time check-in will apply to late check-in. Participants will no longer be allowed to enter 5 minutes after an activity has started.



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### **6. How do I check out my child?**

Check-out will begin five minutes prior to the end of a live session. A parent/guardian must be present to “check-out” their camper. Counselors will conduct roll call as their parent/guardian arrives. Once a child’s name is called, they are considered “checked-out” and can log-out. If a child is not checked-out by five minutes after the end of a live session, the Zoom call will automatically close and all remaining campers will be considered “checked-out.”

### **7. What if I need to check out my camper early?**

Please join the Zoom call with your child and send a message to the counselor via Zoom chat. After you are acknowledged by the counselors, your camper will be considered “checked-out” and can log out.

### **8. What group will my child be with during camp?**

Campers will not be divided into age groups. Activities will be participated in as an entire group. Any age restrictions or recommendations are detailed in the program descriptions.

### **9. What do I do if I only have one laptop/computer at home but multiple children I want to sign-up for camp?**

Families are still able to register multiple campers even if they only have access to a single electronic device. All programs require minimal use of technology, allowing campers to share a single device.